



No. L5/26322/23/DTE

Dated: 01.10.2023

CIRCULAR

Sub:- Education - Technical - Instructions /guidelines and status report in regard of KFON connectivity - Reg

Ref :- 1. Submission of the System Analyst, Directorate of Technical Education dated 21.09.2023

The Government of Kerala on 5th June officially launched the Kerala Fibre Optical Network (KFON). The KFON project, upon implementation, will connect more than 30,000 government offices and educational institutions and equip them with scalable bandwidth from 10 Mbps to 1 Gbps on demand. As per the list provided by KSITIL, 80 institutions under Department of Technical Education have KFON connection established. Higher Education Department has conducted a meeting to assess the Status of KFON installation / Utilization of KFON as primary connection on 19.09.2023. In the above meeting, it was reported that some institutions where installation have been completed are not using KFON connectivity. The meeting emphasised that, it is the responsibility of the institution head to ensure the proper use of KFON connection in their respective offices. The department of Higher Education also reported that some institutions have still not completed the initial registration process in the KFON portal (<https://kfon.kerala.gov.in/>). **The institution head should keenly monitor the same to ensure successful completion of the registration process. The Institution should provide detailed report about the present KFON connectivity status in the below prescribed format to this office on or before 05.10.2023 to this office email address (dteitdivision@gmail.com).**

Guidelines to be followed in regard of K-FON connectivity are as below:

1. Offices which are discovered and LIVE shall not SWITCH OFF the power supply of Modem (ONT) during non-office timings and Holidays(24x7). Ensure MODEM is Green.
2. Offices which are in LIVE status shall make KFON as Primary Connectivity. (If sufficient Bandwidth is not there make any section of the institution as KFON connection active).
3. All LIVE Offices shall test the network and report any issues to KFON Team. The KFON contact details are as mentioned below.

Helpline – 0484 2911970 or 7594049979, WhatsApp – 7594049980

Email – kfonsupport@ksitil.org, support_govoffices@kfon.in

All queries regarding KFON – down status / unavailability may contact to the above helpline Number.

Dr. Rajasree M.S
Director of Technical Education (in-charge)

To

1. All Institutions under DTE.
2. System Analyst
3. SF/OC

Approval Valid

Digitally Approved By
Dr. Rajasree M.S
Date: 01.10.2023
Reason: Approved

Status Report of KFON Connectivity	
Institution Name and Address	
Whether registered in the KFON portal or not.	
Whether KFON is implemented or not.	
Current bandwidth(if Implemented)	
Whether KFON connectivity is active	
Whether it is made as primary connection. If no specify reason here	
Contact Person Name & Designation	
Contact Person Mobile No and email id	
Remarks	